

Addendum #2

RFP #WRESA-50-2026-2027-07 SMART ENTERPRISE INTEGRATION AND API SERVICES

Questions and Answers

Q.1. Section 1.1, Minimum Mandatory Requirements. Quoted language: "The proposer must have a minimum of five (5) years of experience providing API Services."

Does experience delivered as a subcontractor to a prime contractor count toward the five-year minimum, provided the proposer performed the API and integration work itself?

A.1. Wayne RESA is interested in the years of experience of the people who would be working on the project, not the longevity of the company.

Q.2. Section 2.2, References, read together with **Section 3.6, Adherence to Minimum Mandatory Requirements.** Quoted language: "Provide a minimum of three (3) customer references for commodities and/or services of similar scope dating within the past five (5) years." and "Wayne RESA Administrator or designee shall review Section 2.2 References and determine if the Proposer meets the minimum mandatory requirements as outlined in this RFP."

Where work was performed under a prime contractor, may the reference identify the end agency for whom the work was delivered, with the prime contractor's project executive named as the contact? Relatedly, may more than one reference share a contact person where that person supervised distinct engagements at different agencies?

A.2. Wayne RESA is interested in the years of experience of the people who would be working on the project. If your company worked on a project as a subcontractor, you may list the prime contractor as the contact. More than one reference may share a contact person as long as each referenced project was/is for different clients.

Q.3. Quoted language: "commodities and/or services of similar scope"

For the purpose of the pass/fail determination, does "similar scope" require API design and integration work specifically, or does it also admit broader enterprise software engineering and systems integration delivery?

A.3. Enterprise software engineering and systems integration experience may be considered similar in scope where the work included substantial API development, application integration, data exchange, or comparable integration services. References will be evaluated based on their overall similarity in size, scope, and complexity to the services required by this RFP.

Q.4. Attachment A, Pricing Schedule, "Pricing Assumptions (Required Disclosure)".

Quoted language: the required disclosures for "Environments included," "Integrations included," "Endpoints included," and "API volume assumptions."

33500 Van Born Road
Wayne, Michigan 48184-2497
www.RESA.net

Stacey Shaw
Purchasing Consultant
purchasing@resa.net

The RFP does not specify a target endpoint count, the number of non-production environments, or the expected API call volume. So that pricing is comparable across proposers rather than resting on differing assumptions, will Wayne RESA provide: (a) the approximate number of SMART entities or database tables to be exposed, (b) the number of non-production environments to be delivered, and (c) an anticipated peak and average API request volume?

A.4. Wayne RESA has not established final endpoint counts, exposed-table counts, non-production environment counts beyond those identified in the RFP, or quantitative API volume assumptions for proposal pricing. Proposers should state the assumptions used for endpoint count, integrations, environments, webhook events, and expected volumes. Final scope, priorities, and performance baselines will be confirmed during discovery and reflected in the approved implementation plan.

Q.5. Section 1.3.1, Scope of Work. Quoted language: "The contractor will design and deploy a comprehensive catalog of data access vectors mapping to the SMART .NET MVC database schema."

Will Wayne RESA make the SMART database schema, existing technical documentation, and source code access available to the awarded contractor at project start? Will current SMART development staff be available to support discovery, and does any partial API or integration layer exist today that the contractor would extend rather than build new?

A.5. Wayne RESA will make available relevant SMART database information, existing technical documentation, source code access, and appropriate non-production environment access to the awarded contractor as needed for the project. Wayne RESA SMART development staff will be available during discovery to support knowledge transfer and technical questions. There is not an API or integration layer currently in place for the contractor to extend; the selected contractor should assume the API layer will be designed and built as part of this engagement, while leveraging existing SMART architecture and business logic where appropriate.

Q.6. Section 1.3.1, Scope of Work, Phase 3. Quoted language: "Phase 3: Security Layer & Target Integrations (December 2026)." Given a contract start of October 2026, is the December 2026 milestone a fixed date, or does it move with the actual contract execution date?

A.6. Section 1.3.1, Scope of Work, F. Implementation & Project Management, 1. – The time frames listed within each Phase will be adjusted based on the Contract award date.

Q.7. Please confirm whether a vendor may participate directly from outside the United States, or whether a U.S.-based prime/partner arrangement would be more appropriate for this solicitation?

A.7. This RFP requires the proposer to be in good standing in Michigan (see Section 2.0 – Proposer Information and Acceptance, 5.) and requires assigned personnel to be legally authorized to work in the United States (see Section 2.3 Assurances and Certifications).

33500 Van Born Road
Wayne, Michigan 48184-2497
www.RESA.net

Stacey Shaw
Purchasing Consultant
purchasing@resa.net

Q.8. Can Wayne RESA confirm the specific commercial product or platform underlying the in-house 'SMART' ERP system (vendor name, version, and whether it is COTS, customized COTS, or fully custom-built), and identify the current system integrator or vendor of record who maintains it, if any?

A.8. Wayne RESA maintains and develops SMART. It is a fully custom-built application.

Q.9. What are the specific third-party applications, cloud services, and partner systems that the new API layer must integrate with (e.g., state SIS/education data systems, financial systems, HR/payroll platforms), and are any of those integration specifications available before the pre-proposal conference?

A.9. Initial target integrations will be confirmed during discovery. Proposers should assume the API layer may support integrations across HR/financial systems, AWS-related services, document-storage platforms, and other business systems identified by Wayne RESA. Available specifications for third-party systems will be provided to the selected contractor where available. Proposers should identify integration assumptions, dependencies, sandbox/API access needs, and any limitations in their proposals.

Q.10. Since SMART appears to be an education-sector ERP, will the API layer handle FERPA-protected student data or other regulated data (financial, HR/PII), and if so, what compliance frameworks (FERPA, state data privacy statutes, NIST 800-53/171) must the proposed architecture demonstrate adherence to?

A.10. Please see Section 1.3.1, E., 1., f. Regulatory Compliance.

Q.11. What authentication, authorization, and API security standards are required or preferred (e.g., OAuth 2.0, SAML, mTLS, API gateway/rate-limiting requirements), and does Wayne RESA have an existing API management platform or gateway the solution must integrate with or replace?

A.11. Wayne RESA expects the solution to support modern API security practices, including OAuth 2.0, JWT-based authentication/authorization, role-based access control, scopes, secure secrets management, encryption in transit, logging, monitoring, and rate limiting where appropriate. Wayne RESA does not currently require proposers to assume an existing API management platform or gateway; proposers should identify any recommended API gateway, management, or security platform and any related licensing or hosting assumptions in their proposal.

Q.12. Will the evaluation be conducted using a weighted scoring methodology, and if so, can Wayne RESA disclose the relative weighting of technical approach, past performance, price, and small/local business participation in the award decision?

33500 Van Born Road
Wayne, Michigan 48184-2497
www.RESA.net

Stacey Shaw
Purchasing Consultant
purchasing@resa.net

A.12. Yes. Please refer to Section 3.8, Evaluation Criteria, for the evaluation criteria and corresponding point values. The total points possible are 100. No separate points are assigned for small/local business participation.

Q.13. Is attendance at the virtual pre-proposal conference on September 2, 2026, mandatory for proposal eligibility, or is it informational only for prospective offerors?

A.13. No, the pre-proposal meeting on September 2, 2026, was not mandatory. Please see page 2 of the RFP.

Q.14. Given the 'Onshore (USA Organization Only)' eligibility restriction, does this requirement extend to all subcontractor personnel and any offshore development, QA, or support resources, or does it apply solely to the prime contractor's corporate registration?

A.14. The onshore eligibility requirement applies to the proposer and to the personnel assigned to perform work under the contract. Wayne RESA requires assigned personnel to be legally authorized to work in the United States and expects project work involving Wayne RESA systems, data, source code, credentials, or protected information to be performed using Wayne RESA-approved access and security controls. Any proposed subcontracting or non-U.S. resourcing must be clearly disclosed and is subject to Wayne RESA's prior written approval.

Q.15. Are there specific page limits, required sections or formats, or a mandatory response template for this solicitation? If so, where can offerors obtain that template before the submission deadline of September 16, 2026?

A.15. There are no page limits and no mandatory response template that must be used for a proposal to be accepted. You may use the proposer response boxes within the RFP and/or your own formatting. Please note, however, all responses MUST clearly state each section, subsection, etc.

Q.16. Does this engagement anticipate a fixed period of performance only, or are option years, phased rollout gates (e.g., discovery/design phase followed by a separate build/implementation phase), or renewal terms contemplated in the resulting contract?

A.16. Wayne RESA anticipates a phased engagement consistent with the RFP schedule and deliverables. The contract may include discovery, design, development, testing, launch, knowledge transfer, warranty, and any optional post-warranty support services proposed and accepted by Wayne RESA. Proposers should clearly identify assumptions regarding phase gates, option years, renewals, and any ongoing services priced separately from the base implementation.

Q.17. Is bonding, insurance (e.g., cyber liability, E&O), or specific data processing/BAA agreements required as a condition of contract award, and if so, what are the minimum coverage thresholds?

A.17. Wayne RESA Minimum Insurance Requirements – Smart Enterprise Integration and API Services:

33500 Van Born Road
Wayne, Michigan 48184-2497
www.RESA.net

Stacey Shaw
Purchasing Consultant
purchasing@resa.net

Commercial General Liability Insurance	
<u>Minimum Limits:</u> \$1,000,000 Per Occurrence	Contractor must have their policy endorsed to add: "Wayne RESA, its departments, divisions, agencies, offices, commissions, officers, employees, and agents" as additional insureds.
Workers' Compensation Insurance	
<u>Minimum Limits:</u> Applicable laws governing work activities	
Employers Liability Insurance	
<u>Minimum Limits:</u> \$500,000 Each accident; \$500,000 disease-policy limit; \$500,000 disease-each employee	
Automobile Liability Insurance	
<u>Minimum Limits:</u> \$1,000,000 Combined single limit each occurrence	Contractor must have their policy endorsed to add: "Wayne RESA, its departments, divisions, agencies, offices, commissions, officers, employees, and agents" as additional insureds.
Umbrella or Excess Liability Insurance	
<u>Minimum Limits:</u> \$2,000,000 Each occurrence and aggregate	
Technology Errors & Omissions or Professional Liability Insurance	
<u>Minimum Limits:</u> \$2,000,000 Per claim; \$2,000,000 aggregate	Coverage should include errors, omissions, negligent acts and failure of technology /professional services associated with API development, integration, implementation, configuration and related services.
Cyber or Network Security & Privacy Liability Insurance	

33500 Van Born Road
Wayne, Michigan 48184-2497
www.RESA.net

Stacey Shaw
Purchasing Consultant
purchasing@resa.net

Minimum Limits:

\$2,000,000 Per claim; \$2,000,000 aggregate

Include privacy liability, network security liability, unauthorized access /use /disclosure, malware /malicious code, denial-of-service events, data breach response /notification and regulatory defense where insurable.

Q.18. Section 1.1 / Section 2.2 – References. Quoted language: “The proposer must provide a minimum of three (3) references from current or former clients.”

May projects performed by the owner/principal or proposed key personnel before formation of the bidding entity qualify toward the three mandatory references, provided the customer can independently verify the individual’s role and the work performed?

A.18. Yes, Wayne RESA is interested in the years of experience of the people who would be working on the project, not the longevity of the company.

Q.19. Section 2.3 – Contractor’s Employment Eligibility. Quoted language: “Contractor shall ensure that all individuals assigned to perform work under this Contract are legally authorized to work in the United States.”

Does this requirement prohibit a contractor from assigning personnel who lawfully perform services remotely from outside the United States, or does it apply only to personnel physically performing work within the United States?

A.19. Wayne RESA interprets this requirement to mean that all individuals assigned to perform work under the contract must be legally authorized to work in the United States. Proposers should not assume offshore performance is acceptable for work involving Wayne RESA systems, data, source code, credentials, or protected information unless specifically disclosed and approved in writing by Wayne RESA. Wayne RESA may impose additional access, security, privacy, or location restrictions based on the final scope of work.

Q.20. Section 2.0 – Proposer Information and Acceptance. Quoted language: “The undersigned acknowledges that proposer will be in good standing in the State of Michigan.”

May a non-Michigan or foreign business submit a proposal and obtain any required Michigan registration/good-standing status before contract award, or must that status already exist at the time of proposal submission?

A.20. Proposers should be able to demonstrate that they are eligible to do business and in good standing as required by the RFP and applicable law. If a proposer is not currently registered in Michigan, the proposer should disclose its status and proposed path to compliance. Wayne RESA may require Michigan registration/good-standing status before contract award or contract execution, as applicable.

33500 Van Born Road
Wayne, Michigan 48184-2497
www.RESA.net

Stacey Shaw
Purchasing Consultant
purchasing@resa.net

Q.21. Section 1.3.1.F – Implementation & Project Management. The RFP states that the API system must be fully developed and functional in production by the end of 2026, while Phase 4 is listed as “*QA, Security Audit & Production Launch (January 2027)*.” The Bid Summary also lists the anticipated contract start as October 2026, while Phase 1 is shown as September 2026. Please confirm the authoritative project start date and required production launch deadline.

A.21. The anticipated contract start date is October 2026, subject to completion of the procurement and award process. The phase dates in the RFP will be adjusted as needed based on the actual contract award and execution date. Wayne RESA’s intended production launch timeline will be finalized with the selected contractor during discovery, with the milestone schedule adjusted to reflect the final approved implementation plan.

Q.22. Section 1.3.1 – Scope of Work / Attachment A – Pricing Schedule

For comparable fixed-price proposals, can Wayne RESA provide the estimated numbers of initial API endpoints, webhook event types, expected transaction/request volumes, and anticipated environments?

A.22. Wayne RESA has not finalized the number of initial API endpoints, webhook event types, transaction volumes, or required environments beyond the requirements stated in the RFP. Proposers should provide a clear fixed-price basis using stated assumptions for endpoints, integrations, webhooks, environments, testing, and expected usage. Final quantities and priorities will be validated during discovery.

Q.23. Section 1.3.1.C – Required Business Integrations

If known, please identify the specific HR/financial platform(s), AWS services, and document-storage platform(s) expected for the initial production integrations.

A.23. Wayne RESA has not finalized the specific HR/financial platforms, AWS services, or document-storage platforms for the initial production integrations. These platforms and the related business processes will be confirmed during discovery. Proposers should describe their recommended integration approach and identify assumptions regarding available APIs, sandbox access, credentials, data objects, synchronization frequency, and third-party limitations.

Q.24. Attachment A – Pricing Schedule

What quantities or assumptions will Wayne RESA use when evaluating the optional-unit-price basket (additional endpoints, webhooks, integrations, environments, training, penetration testing, emergency support, etc.) for total evaluated price?

A.24. Wayne RESA has not established a specific evaluated optional-unit-price basket quantity at this time. Proposers should complete all requested unit pricing and clearly state assumptions, inclusions, and exclusions. Wayne RESA may use the unit pricing for evaluation, future scope changes, cooperative purchasing, or comparison of optional services, but final quantities will depend on approved project scope and participating-agency needs.

Q.25. Section 1.3.1.E – Security, Governance, and Performance Requirements.

33500 Van Born Road
Wayne, Michigan 48184-2497
www.RESA.net

Stacey Shaw
Purchasing Consultant
purchasing@resa.net

Quoted language: the solution must “demonstrate alignment with enterprise-grade security structures like SOC 2 Type II or ISO 27001.”

Does this require the proposer itself to hold SOC 2 Type II or ISO 27001 certification currently, or is documented architectural/control alignment sufficient?

A.25. Wayne RESA is not requiring the proposer to currently hold SOC 2 Type II or ISO 27001 certification as a minimum eligibility requirement. The proposed solution, implementation approach, security controls, and development practices should demonstrate alignment with enterprise-grade security principles such as SOC 2 Type II or ISO 27001. Proposers should disclose any current certifications, audits, control frameworks, or security practices that support their response.

Q.26. Section 1.3.1.H – Subcontracting. Quoted language: “No portion of the awarded work will be subcontracted to another firm without the express, written consent of Wayne RESA.”

May a proposer identify proposed subcontractors in its proposal and obtain Wayne RESA's written approval as part of the award process? If so, may their technical capabilities be considered as part of the technical evaluation?

A.26. Yes. A proposer may identify proposed subcontractors in its proposal and request Wayne RESA's written approval as part of the award or contracting process. Subcontractor qualifications and technical capabilities may be considered as part of the overall proposed project team; however, the prime contractor remains responsible for all contract performance, deliverables, security obligations, and subcontractor compliance. No subcontracting may occur without Wayne RESA's express written consent.

Q.27. Please confirm whether a Pakistan-based software company may submit as the prime proposer, and whether any U.S. registration, Michigan presence, insurance, or local subcontracting requirement applies? Are international references acceptable?

A.27. Please see the RFP requirements regarding onshore eligibility, Michigan good standing, proposer information, employment eligibility, insurance, and subcontracting. A non-U.S.-based company should not assume it may serve as prime proposer unless it can meet all RFP requirements and applicable legal requirements. International references may be submitted if they are relevant, verifiable, and demonstrate services of similar size, scope, and complexity; however, Wayne RESA reserves the right to evaluate whether each reference satisfies the RFP requirements.

Q.28. Is Wayne RESA currently working with an incumbent vendor, contractor, or partner supporting SMART ERP integrations, API development, middleware, database services, or related modernization efforts? If yes, please provide details regarding the incumbent's scope of services and whether they intend to participate in this solicitation.

A.28. No, Wayne RESA is not currently working with a vendor.

Q.29. Since SMART ERP is a Wayne RESA-developed proprietary system, will the selected vendor receive access to the complete technical environment, including .NET MVC source

33500 Van Born Road
Wayne, Michigan 48184-2497
www.RESA.net

Stacey Shaw
Purchasing Consultant
purchasing@resa.net

code, SQL Server database schema, stored procedures, business logic, existing documentation, and development/test environments required for API development?

A.29. The selected vendor will be provided access to the technical information and environments necessary to perform the contracted API development work, including relevant SMART source code, SQL Server database schema, stored procedures, business logic, documentation, and development/test environments. Access will be limited to the scope necessary for the project and will be coordinated through Wayne RESA's technical team.

Q.30. Does Wayne RESA currently maintain architecture diagrams, data models, entity relationship diagrams, integration documentation, business process documentation, or API specifications that will be provided during the discovery phase?

A.30. Wayne RESA will provide existing documentation that is available and relevant to the API scope during the discovery phase. This may include database schema information, data models, architecture information, integration notes, and business process documentation where such materials exist. The proposer should assume that some documentation may need to be validated, supplemented, or created during discovery as part of the project's deliverables.

Q.31. Could Wayne RESA provide a prioritized list of SMART ERP modules, entities, workflows, and business processes that should be exposed through APIs during the initial implementation phase?

A.31. Wayne RESA has not finalized a prioritized list of SMART modules, entities, workflows, or business processes for the initial API implementation. The selected contractor will work with Wayne RESA during discovery to identify and prioritize the initial endpoint inventory, exposed entities, business rules, and integration use cases. Proposers should state their assumptions and describe how they will support prioritization during discovery.

Q.32. Could Wayne RESA provide details regarding the external systems expected to consume the APIs, including system names, vendors, current integration methods, data exchanged, and expected synchronization frequency?

A.32. Wayne RESA will identify the external systems expected to consume or exchange data with the API during discovery. Proposers should assume that integrations may include inbound and outbound data flows with HR/financial systems, AWS-related services, document storage, and other approved business systems. Current integration methods, data exchanged, and synchronization frequency will be reviewed during discovery where available.

Q.33. Could Wayne RESA clarify which existing integration methods (such as SFTP, CSV/Excel exchanges, or direct database access) are expected to be replaced or modernized through the new API layer?

A.33. Existing integration methods may include file-based exchanges, manual uploads, batch processes, SFTP/CSV workflows, direct database interactions, or other legacy approaches. Wayne RESA has not finalized which existing methods will be replaced immediately versus

33500 Van Born Road
Wayne, Michigan 48184-2497
www.RESA.net

Stacey Shaw
Purchasing Consultant
purchasing@resa.net

supported in parallel. The selected contractor should assess current-state integrations during discovery and recommend which processes should be modernized through the API layer.

Q.34. The RFP allows REST, GraphQL, gRPC, or hybrid API approaches. Does Wayne RESA have any preferred architecture standards, existing frameworks, API gateways, middleware platforms, or technology requirements that vendors should align with?

A.34. Wayne RESA does not require a specific API architectural style beyond meeting the RFP requirements. REST is expected to be acceptable as a baseline approach; proposers may recommend REST, GraphQL, gRPC, or a hybrid model where justified by the use case. Any proposed middleware, API gateway, management platform, or framework should be clearly identified, including costs, dependencies, licensing, hosting, maintainability, and Wayne RESA support implications.

Q.35. Could Wayne RESA provide expected API usage requirements, including anticipated API consumers, transaction volumes, peak usage periods, performance expectations, and scalability requirements?

A.35. Wayne RESA has not finalized quantitative API usage assumptions, anticipated consumer counts, peak usage periods, transaction volumes, or scalability requirements. Proposers should identify assumptions used in their technical approach and pricing and recommend measurable usage and performance baselines during discovery. The final performance expectations and scalability requirements will be approved by Wayne RESA as part of the implementation plan.

Q.36. Does Wayne RESA have existing identity management and security standards that the API solution must integrate with, such as Microsoft Entra ID/Azure AD, Active Directory, OAuth 2.0, JWT authentication, or other authentication mechanisms?

A.36. Wayne RESA expects the API solution to support integration with enterprise identity and access management standards, including OAuth 2.0, JWT, role-based access control, scopes, and secure secrets management. Any final identity provider integration, including Microsoft Entra ID/Azure AD, Active Directory, or other authentication mechanisms, will be confirmed during discovery. Proposers should describe their recommended approach and any assumptions.

Q.37. Beyond the stated security requirements, does Wayne RESA have specific cybersecurity assessments, penetration testing standards, vulnerability scanning tools, or compliance requirements that vendors must follow?

A.37. Proposers should plan to follow industry-standard secure development, vulnerability management, and testing practices appropriate for an enterprise API handling sensitive data. Wayne RESA expects security testing to include vulnerability scanning, secure code review practices, remediation of identified deficiencies, and penetration/security testing as described in the RFP. Any specific tools, standards, or compliance requirements not already identified in the RFP will be confirmed with the selected contractor during discovery.

33500 Van Born Road
Wayne, Michigan 48184-2497
www.RESA.net

Stacey Shaw
Purchasing Consultant
purchasing@resa.net

Q.38. Could Wayne RESA clarify the expected AWS integration requirements and whether cloud infrastructure provisioning, configuration, monitoring, backups, and operational management will be handled by Wayne RESA or included within the vendor's scope?

A.38. Wayne RESA expects the selected contractor to clarify and recommend the appropriate AWS integration and infrastructure approach during discovery. Wayne RESA anticipates retaining responsibility for Wayne RESA-owned infrastructure and accounts unless otherwise agreed. Proposers should identify any cloud infrastructure, provisioning, configuration, monitoring, backup, or operational-management responsibilities they assume are included in their scope, as well as any related costs.

Q.39. The RFP requires the API solution to be production-ready by the end of 2026. Is this timeline fixed, or may adjustments be considered based on findings during discovery, architecture assessment, and technical complexity evaluation?

A.39. Wayne RESA's goal is to move the API solution forward as quickly as practical; however, the final implementation schedule may be adjusted based on the actual contract start date, discovery findings, architecture assessment, resource availability, technical complexity, and mutually agreed project scope. Proposers should identify any schedule assumptions, risks, and dependencies in their proposals.

Q.40. Could Wayne RESA provide the expected milestone breakdown, acceptance criteria, and approval process for discovery, architecture design, development, testing, security validation, and production deployment?

A.40. Wayne RESA expects the selected contractor to work with Wayne RESA during discovery to refine the milestone breakdown, deliverables, acceptance criteria, and approval process. At a minimum, proposers should describe their proposed approach for discovery, architecture/design approval, development completion, testing, security validation, production readiness, deployment, documentation, knowledge transfer, and final acceptance.

Q.41. The RFP requires custom source code to be maintained in a client-owned Git repository and transferred to Wayne RESA upon milestone payment. Could Wayne RESA clarify whether ownership transfer applies only to project-specific API code or also includes vendor-developed reusable frameworks, libraries, and accelerators?

A.41. The ownership-transfer requirement applies to project-specific custom source code and custom artifacts developed specifically for Wayne RESA under this engagement. Pre-existing commercial software, vendor-developed reusable frameworks, libraries, accelerators, and other pre-existing intellectual property are not intended to transfer to Wayne RESA unless otherwise agreed in the final contract. Proposers must clearly identify any pre-existing or third-party components incorporated into the solution and any licensing, use, maintenance, or other restrictions associated with them.

33500 Van Born Road
Wayne, Michigan 48184-2497
www.RESA.net

Stacey Shaw
Purchasing Consultant
purchasing@resa.net

Q.42. Does Wayne RESA anticipate requiring ongoing API maintenance, enhancements, monitoring, or support services after the required warranty period? If yes, should vendors include optional pricing for ongoing support services?

A.42. Wayne RESA may consider optional post-warranty support, maintenance, monitoring, enhancement, or emergency support services if proposed. Such services should be priced separately from the base implementation unless the proposer clearly states they are included. Wayne RESA does not require proposers to include ongoing support in the base price unless expressly stated in the RFP or accepted as part of the final contract.

Q.43. Required Deliverables, Automated Testing: ("100% coverage enforced on ledger calculation logic" and "perfectly balanced ledger entries (\$0.00 variance)"): should these financial-ledger requirements be read as applying to the SMART API scope, and if so, which SMART modules do they cover?

A.43. The financial-ledger testing requirements apply only to contractor-delivered API functionality that interfaces with or affects SMART financial/ledger business logic. They are not intended to require independent re-verification or redevelopment of the entire SMART accounting system. Where existing SMART ledger logic is exposed through the API, testing should demonstrate that API transactions preserve and produce results consistent with the existing SMART business rules. The specific modules and transactions subject to these requirements will be confirmed during discovery.

Q.44. Security and Performance: ("Minimum 99.99% operational uptime availability"): given the API layer will run on WRESA-hosted infrastructure, please confirm this commitment applies to the API software layer and excludes outages of underlying infrastructure outside the Contractor's control.

A.44. The 99.99% operational uptime expectation applies to anything outside of Wayne-RESA owned infrastructure, networks, databases, third-party platforms, planned maintenance, or other conditions outside the contractor's control, unless expressly included in the final contracted scope.

Q.45. Will work be performed in WRESA-owned AWS accounts, with access provisioned to the Contractor?

A.45. Wayne RESA expects any work in Wayne RESA-owned accounts or cloud environments to be performed using Wayne RESA-approved access controls and procedures. Proposers should not assume unrestricted access. If the proposer recommends contractor-owned cloud resources for development, sandbox, or testing purposes, those assumptions and related costs should be clearly disclosed.

Q.46. What access will be provided to SMART documentation, database schemas, and non-production environments, and what availability will the WRESA SMART team have during Phase 1 Discovery?

33500 Van Born Road
Wayne, Michigan 48184-2497
www.RESA.net

Stacey Shaw
Purchasing Consultant
purchasing@resa.net

A.46. Wayne RESA will provide access to available SMART documentation, relevant database schema information, and appropriate non-production environments for the awarded contractor. Wayne RESA's SMART team will be available during Phase 1 Discovery to answer questions, support technical review, and assist with understanding current SMART architecture, data structures, and business rules. Specific meeting cadence and access procedures will be established after contract award.

Q.47. In reference to **Attachment A, Table B**: should proposers assume WRESA procures third-party licenses, API gateway or management platforms, and hosting directly, with Table B covering only Contractor-provided items?

A.47. Wayne RESA expects to provide or procure infrastructure and software/database licensing for Wayne RESA-owned environments and approved platforms unless otherwise proposed and accepted. Table B should identify any contractor-provided software, API management platform, license, subscription, hosting, cloud service, or other third-party cost required by the proposer's solution.

Q.48. Is there an approved budget or expected range for the implementation that can be disclosed?

A.48. Wayne RESA is unable to disclose this information.

Q.49. Implementation Timeline. Section 1.3.1 states that "the entire API system must be fully developed, security audited, and functional in production by the end of 2026," while **Phase 4**, "QA, Security Audit & Production Launch," is scheduled for January 2027. Should proposers plan for production go-live by December 31, 2026, or by the end of January 2027? Please also confirm whether the milestone schedule in Attachment A should align with the phase dates or with the end-of-2026 requirement.

A.49. Proposers should align their milestone schedules with the phased approach in the RFP, recognizing that specific milestone dates may be adjusted based on the actual contract execution date and approved project plan. Wayne RESA's desired schedule is an expedited implementation; however, the final production go-live date will be confirmed with the selected contractor after discovery and approval of the implementation schedule.

Q.50. Hosting (1.3.1, Items 1.1.5, 3.1.2, 7.8.2). Item 1.1.5 states "Hosting Environment: On Prem, Client/Server, and Web Hosting," while Item 3.1.2 requires "communicating natively with AWS services" and Item 7.8.2 references failover to "an alternate cloud region." Consistent with the pre-proposal discussion, please confirm that production deployment on Wayne RESA-hosted infrastructure, with development and sandbox environments in a cloud account, is acceptable; which party bears cloud costs during development; and whether cloud-hosted production remains an option.

A.50. Production deployment on Wayne RESA-hosted infrastructure is acceptable and should be used as the baseline unless the proposer recommends an alternative approach. Development, sandbox, or testing environments may be cloud-based if approved by Wayne

33500 Van Born Road
Wayne, Michigan 48184-2497
www.RESA.net

Stacey Shaw
Purchasing Consultant
purchasing@resa.net

RESA. Proposers should clearly identify which party is expected to bear any cloud costs during development and whether cloud-hosted production is included, optional, or not proposed.

Q.51. Uptime and DR scope (1.3.1, Items 5.2.1, 7.8, 7.10.1). Regarding "Minimum 99.99% operational uptime availability," please confirm whether this applies to the API services delivered by the contractor and excludes Wayne RESA-owned components (the SMART database, on-premises servers, and network), which party operates the production infrastructure after the 90-day warranty, and whether 99.99% is a design target or a contractual SLA with remedies.

A.51. The 99.99% availability expectation is intended as a design and operational target for the contractor-delivered API services and components within the contractor's control. It does not extend to Wayne RESA-owned infrastructure, SMART database availability, on-premises servers, networks, or third-party services unless expressly included in the final contract. Wayne RESA expects to retain responsibility for operating Wayne RESA-owned production infrastructure after the warranty period unless separate support services are contracted.

Q.52. Ledger testing (1.3.1, Items 7.4, 7.1.1). Item 7.4 requires "100% coverage enforced on ledger calculation logic" and simulations maintaining "perfectly balanced ledger entries (\$0.00 variance)." Consistent with the pre-proposal discussion, please confirm these requirements are satisfied by parity testing — demonstrating that API results match those produced by SMART's existing business logic — rather than independent re-verification of the ERP's internal accounting.

A.52. Yes. For the purposes of this API engagement, the ledger requirements are intended to be satisfied by testing that demonstrates API transactions and results remain consistent with SMART's existing financial business logic and preserve required ledger integrity. The contractor is not expected to independently re-validate the accounting design of the entire existing ERP unless existing logic is modified as part of the API project.

Q.53. Base scope (1.3.1, Item 4.2; Attachment A, Milestones 5–7, Table C). Consistent with the pre-proposal discussion of approximately 50 exposed tables and candidate platforms (Red Rover, Frontline, Kronos, Amazon Business), please confirm that the Phase 1 endpoint inventory defines the base implementation scope with additional endpoints priced per Table C, and identify the intended platform and business process for each pillar's "one production integration," including whether API access and sandbox environments exist for those platforms.

A.53. The Phase 1 endpoint inventory will be used to validate and finalize the base implementation scope. Proposers may use clearly stated assumptions regarding endpoint counts, exposed tables, target integrations, and business processes for fixed-price proposals. Any additional endpoints, integrations, environments, or materially different scope identified after discovery should be addressed through the proposal's unit pricing, optional pricing, or agreed change-control process.

33500 Van Born Road
Wayne, Michigan 48184-2497
www.RESA.net

Stacey Shaw
Purchasing Consultant
purchasing@resa.net

Q.54. Webhook latency (1.3.1, Items 4.3.1–4.3.2). The RFP requires alerts to be queued "*instantly*" and delivered "*within a tight window of the database trigger event*," but no latency figure is given. Please specify the maximum allowable time from a database change to webhook delivery or confirm that proposers should state and justify a target latency in their proposals.

A.54. Wayne RESA has not established a final quantitative webhook-latency threshold. Proposers should state and justify the target latency assumed in their technical approach and pricing. The final measurable latency requirement and acceptance criteria will be established during discovery and incorporated into the approved implementation plan.

Q.55. Penetration testing (1.3.1, Items 8, 6.1.4; Attachment A, Milestone 8). Given that independent penetration testing is by design performed by a party other than the development team, would Wayne RESA consent to the test being performed by a specialist security firm engaged and managed by the contractor and disclosed under the Pricing Assumptions, or does Wayne RESA have a preferred provider it would engage directly?

A.55. Wayne RESA will consider penetration testing performed by a qualified independent security firm engaged by the contractor, provided the firm and scope are disclosed and approved by Wayne RESA. Proposers should clearly identify whether penetration testing is included in base pricing or listed separately in the applicable pricing assumptions. Wayne RESA reserves the right to review and approve the testing approach, scope, and final report requirements.

Q.56. Will Wayne RESA accept a commercial iPaaS and API management platform as part of the solution, or must the API layer be developed entirely as custom .NET code?

A.56. Wayne RESA does not require the API layer to be developed entirely as custom .NET code. Proposers may recommend an API management platform, middleware, or other platform component where it is integral to the proposed solution and meets the RFP requirements. Any such component must be clearly identified, including licensing, hosting, security, dependencies, maintainability, costs, and Wayne RESA support implications. Wayne RESA is not requesting unrelated optional platform-modernization components outside the API scope.

Q.57. Regarding **Section 1.3.1(G)(3)(c)**, does the requirement to transfer 100% ownership of custom artifacts exclude preexisting commercial software, proprietary platform technology, reusable accelerators, and other preexisting intellectual property?

A.57. Yes. The requirement to transfer ownership of custom artifacts is intended to apply to project-specific custom work developed for Wayne RESA. Pre-existing commercial software, proprietary technology, reusable accelerators, libraries, frameworks, and other pre-existing intellectual property are excluded unless otherwise agreed in the final contract. Any such components incorporated into the solution must be disclosed along with applicable license or usage requirements.

33500 Van Born Road
Wayne, Michigan 48184-2497
www.RESA.net

Stacey Shaw
Purchasing Consultant
purchasing@resa.net

Q.58. Approximately how many API endpoints and initial integrations are expected within the proposed scope and fixed price? If available, please identify the priority use cases or systems within the HR, AWS, and document-storage categories.

A.58. Wayne RESA has not established a final number of API endpoints or initial integrations for the fixed-price scope. Proposers should identify the endpoint and integration assumptions included in their base price, including any priority use cases assumed for HR/financial, AWS, and document-storage categories. Final priorities and scope will be validated during discovery and approved by Wayne RESA.

Q.59. Section 1.3.1(F) states that the solution must be operational by the end of 2026, while Phase 4 identifies a January 2027 production launch. Which date represents the required production deadline?

A.59. Proposers should align their milestone schedules with the phased approach in the RFP, recognizing that specific milestone dates may be adjusted based on the actual contract execution date and approved project plan. Wayne RESA's desired schedule is an expedited implementation; however, the final production go-live date will be confirmed with the selected contractor after discovery and approval of the implementation schedule.

Q.60. What transaction volumes, concurrent-user or request levels, expected payload sizes, and measurable latency thresholds should proposers use when designing and pricing the solution?

A.60. Wayne RESA has not established final transaction volumes, concurrent-user/request levels, payload sizes, or quantitative latency thresholds. Proposers should state reasonable assumptions used for solution design and pricing and recommend measurable performance baselines. Final performance and load-testing requirements will be established during discovery and approved as part of the implementation plan.

Q.61. Does the 99.99% availability requirement apply specifically to the proposed API platform, the complete SMART application and database stack, or only the infrastructure and services controlled by the selected contractor?

A.61. The availability requirement applies to the proposed API platform and contractor-delivered components within the selected contractor's control. It is not intended to make the contractor responsible for the full SMART application and database stack, Wayne RESA-owned infrastructure, network services, planned maintenance, or third-party outages unless those responsibilities are expressly included in the final scope of work.

Q.62. RFP Sections 1.3.1.A.1.e and 1.3.1.G.10, pages 7 and 13; Attachment A, Table B.

Please confirm that Wayne RESA will provide and operate the production hosting infrastructure, with the contractor responsible for deployment and the required 90-day warranty. If contractor-provided hosting or ongoing operational support is required, please define the expected scope and term.

33500 Van Born Road
Wayne, Michigan 48184-2497
www.RESA.net

Stacey Shaw
Purchasing Consultant
purchasing@resa.net

A.62. Wayne RESA expects to provide or operate Wayne RESA-owned production hosting infrastructure unless an alternative hosting model is proposed and accepted. The contractor should assume responsibility for deployment, documentation, knowledge transfer, and the required warranty for contractor-delivered components. Any contractor-provided hosting, monitoring, maintenance, or ongoing operational support should be clearly identified and priced separately unless included in the base proposal.

Q.63. RFP Section 3.8, page 30. Under what circumstances, if any, would Wayne RESA consider paying a premium for superior results?

A.63. Wayne RESA will evaluate proposals in accordance with the evaluation criteria stated in the RFP. Price is one factor, but Wayne RESA may select the proposal or proposals determined to provide the best overall value based on qualifications, technical approach, experience, ability to meet requirements, risk, and pricing. Any premium must be supported by clearly demonstrated value, reduced risk, superior technical merit, or other benefits identified in the proposal and evaluated under the stated criteria.

Q.64. RFP Section 3.3, page 28. If a proposer does not receive acknowledgment of its submitted questions, or a question is not addressed in the addendum, what follow-up process should it use before proposals are due?

A.64. Proposers should submit questions and any follow-up inquiries through the process and contact identified in the RFP. Wayne RESA will provide official responses only through written addenda or other written procurement communications. If a submitted question is not addressed, the proposer should not rely on informal interpretations and may submit a timely follow-up request before the applicable deadline.

Q.65. Regarding Sections 1.3.1©, (D), and (G), please identify the external HR, financial, AWS, and document-storage systems prioritized for the initial implementation. Please also clarify the expected data objects and transactions, approximate number of endpoints, and anticipated API volumes.

A.65. Wayne RESA has not finalized the initial external HR, financial, AWS, or document-storage systems, data objects, transactions, endpoint counts, or anticipated API volumes. Proposers should clearly state their assumptions for base scope and pricing. The selected contractor will work with Wayne RESA during discovery to confirm target systems, priority business processes, exposed data objects, integration flows, and performance expectations.

Q.66. Regarding Sections 1.3.1(A), (F), and (G), what SMART documentation and technical resources will be available to the selected contractor? Specifically, will Wayne RESA provide database schemas, source code, stored procedures, business-rule documentation, development and testing environments, sample data, and access to subject-matter experts?

A.66. Wayne RESA will provide the selected contractor with available SMART technical resources needed for discovery and implementation. This is expected to include relevant database schemas, source code access, stored procedures, business-rule information,

33500 Van Born Road
Wayne, Michigan 48184-2497
www.RESA.net

Stacey Shaw
Purchasing Consultant
purchasing@resa.net

development and testing environments, sample or test data where appropriate, and access to Wayne RESA subject-matter experts. Access will be provided in a controlled manner and limited to the contracted scope.

Q.67. Regarding Section 1.11 and Attachment A, should vendors price a complete SMART API implementation in addition to providing labor rates, or will the award establish a prequalified vendor pool through which Wayne RESA and participating agencies may issue subsequent requests for quotes?

A.67. Proposers should submit pricing responsive to Attachment A, including implementation pricing and applicable labor rates or optional pricing requested in the RFP. Wayne RESA does not intend on establishing a prequalified vendor pool. Participating agencies that want to utilize the awarded Contract may request quotations or issue purchase orders based on their own needs. Proposers should clearly distinguish fixed implementation pricing, labor rates, optional unit pricing, assumptions, exclusions, and any cooperative-use pricing.

Q.68. Attachment A, Table D: Pricing is requested for several labor categories, including project manager, API architect, senior .NET developer, SQL Server engineer, integration developer, AWS engineer, security engineer, QA engineer, and technical writer.

During the meeting, Wayne RESA described a collaborative model in which the primary external developer would work closely with the existing SMART team. May one qualified principal perform multiple applicable roles, with additional specialists engaged only where needed, or does Wayne RESA expect every listed role to be separately staffed?

A.68. Wayne RESA does not require every listed labor category to be separately staffed by a different individual if one qualified person can perform multiple roles. Proposers should identify the proposed project team, role coverage, qualifications, availability, and any specialist resources that may be engaged as needed. Wayne RESA will evaluate whether the proposed staffing approach is sufficient for the scope, schedule, security, documentation, testing, and support requirements.

Q.69. Attachment A, Table A, Milestones 5–7: Has Wayne RESA identified the specific systems, business processes, and approximate number of endpoints expected in the initial implementation? If these are determined during discovery, may proposers provide a fixed price based on clearly stated endpoint and integration assumptions, with change control for additional scope?

A.69. Wayne RESA has not finalized the specific systems, business processes, or number of endpoints for the initial implementation. Proposers may provide fixed pricing based on clearly stated assumptions for endpoint counts, integrations, environments, and business processes. Final scope will be confirmed during discovery, and additional scope beyond the agreed baseline may be addressed through unit pricing, optional pricing, or change control.

Q.70. RFP Section 1.3.1(G): The requirements include a complete ERD, automated testing, and specified code-coverage targets. Should these deliverables cover the entire existing SMART application and database, or only the database entities, business rules, and application components introduced, modified, or exposed through the new API solution?

A.70. These deliverables are intended to cover the database entities, relationships, business rules, application components, and code introduced, modified, or exposed through the API solution. Wayne RESA is not requiring the contractor to reverse-engineer, document, or establish test coverage for the entire existing SMART application and database unless a specific existing component is modified as part of the contracted API work.

Q.71. RFP Section 1.3.1(A)(1)(e) and Attachment A: The solution must support client/server, web, and hosted deployment, while the pricing form requests recurring hosting or cloud costs. Should proposals use deployment within Wayne RESA's existing infrastructure as the pricing baseline, with cloud deployment presented as an option? Would Wayne RESA value an architecture that can initially run on its servers while remaining portable to AWS later?

A.71. Proposals should use deployment within Wayne RESA's existing infrastructure as the pricing baseline unless the proposer clearly identifies an alternative. Wayne RESA would value an architecture that is portable and can support future cloud deployment, including AWS, provided the baseline proposal remains clear and any cloud-related options, costs, assumptions, and operational responsibilities are separately identified.

Q.72. RFP Section 1.3.1(E)(1): The solution must support OAuth 2.0, JWT, role-based access control, scopes, and secure secrets management.

Should the solution include a consumer-registration and administrative approval workflow? Does Wayne RESA have an existing identity provider that the API should be designed to support?

A.72. Wayne RESA prefers an administrator-approved access model for API consumers rather than unrestricted self-registration. The solution should support controlled consumer onboarding, credential issuance, role/scope assignment, and administrative approval. Wayne RESA's final identity provider and approval workflow requirements will be confirmed during discovery, and proposers should describe their recommended approach.

Q.73. RFP Sections 1.3.1(E) and 1.3.1(G), and Attachment A, Milestone 8:

Is Wayne RESA requiring the proposer itself to hold a SOC 2 or ISO 27001 certification, or is the requirement for the proposed solution and development practices to align with those security principles? Should pricing include an independent third-party penetration test, or may the proposer perform and document the required security testing?

A.73. Wayne RESA is not requiring the proposer to currently hold SOC 2 or ISO 27001 certification. The requirement is for the proposed solution, controls, and implementation practices to align with recognized enterprise security principles. Pricing should identify whether independent third-party penetration testing is included, separately priced, or proposed as an optional item. Wayne RESA may require review and approval of the proposed testing approach.

Q.74. RFP Section 1.3.1(E)(2):

Does Wayne RESA have estimated transaction volumes, concurrent-consumer counts, response-time targets, or representative workloads available, or should the proposer establish recommended performance baselines during discovery?

A.74. Wayne RESA has not established final quantitative performance baselines for transaction volume, concurrent consumers, or response-time targets beyond the requirements stated in the RFP. Proposers should identify reasonable assumptions and recommend measurable performance baselines during discovery, including representative workloads, response-time targets, scalability considerations, and acceptance-test conditions.

Q.75. RFP Section 1.3.1(G)(9) and Attachment A pricing assumptions: Knowledge transfer may be performed in person or virtually, and proposers must identify applicable travel costs.

May development, testing, collaboration, support, and knowledge-transfer activities be performed remotely, or should proposers plan for any mandatory onsite work at Wayne RESA?

A.75. Wayne RESA will allow development, testing, collaboration, support, and knowledge-transfer activities to be performed remotely where practical. Proposers should identify any activities they believe require onsite participation and include associated travel assumptions or costs. Wayne RESA does not anticipate mandatory recurring onsite work unless agreed to as part of the final project plan.

Q.76. RFP Section 2, Items 5 and 8, and the CoPro+ Contract Terms and Conditions: The proposal must address Michigan good standing and applicable insurance requirements.

Please confirm the required insurance types and minimum coverage limits, including any professional liability or cyber liability requirements. Also, must an out-of-state limited liability company be registered to do business in Michigan before proposal submission, before contract award, or only if legally required based on the final performance arrangement?

A.76. Proposers should comply with the insurance requirements stated in the RFP and applicable contract terms. Any required certificates of insurance, including general liability, professional liability/errors and omissions, cyber liability, workers' compensation, or other coverages, will be confirmed during contracting based on the final scope of work. Out-of-state entities should disclose their current Michigan registration/good-standing status and any steps needed to comply. Wayne RESA may require applicable registration or good-standing documentation before contract award or execution.

Q.77. How does Wayne RESA define a Standard API Endpoint versus a Complex API Endpoint for purposes of Attachment A pricing?

A.77. Wayne RESA has not established a separate technical definition beyond the pricing categories in Attachment A. Proposers should clearly define the assumptions and technical characteristics they use to distinguish Standard and Complex API Endpoints for pricing purposes.

33500 Van Born Road
Wayne, Michigan 48184-2497
www.RESA.net

Stacey Shaw
Purchasing Consultant
purchasing@resa.net

Q.78. Will Wayne RESA provision the underlying infrastructure and required software/database licensing for the API development, staging/test, and production environments, or should proposers include these costs in Table B? Please also confirm which environments are required in the baseline implementation.

A.78. Wayne RESA expects to provision or make available the underlying infrastructure and software/database licensing required for Wayne RESA-owned environments unless otherwise proposed and approved. Proposers should identify any contractor-provided software, platform, licensing, hosting, or cloud costs in Table B. At a minimum, proposers should assume development/test and production environments will be required; any additional staging, sandbox, or QA environments should be clearly identified in the proposal assumptions.

Q.79. What quantities will Wayne RESA use for each Table C item when calculating the Evaluated Optional Basket for proposal evaluation?

A.79. Wayne RESA has not established specific quantities for the Evaluated Optional Basket at this time. Proposers should complete all requested Table C unit pricing and clearly state assumptions, inclusions, and exclusions. Unit pricing may be used for proposal comparison, future scope changes, cooperative purchasing, or optional services; final quantities will depend on approved project scope and participating-agency needs.

Q.80. Is the required penetration/security testing expected to be performed by an independent third party, or may it be performed by qualified personnel and tools provided by the selected vendor?

A.80. Wayne RESA expects security testing to be performed by qualified personnel using appropriate tools and methods. Independent third-party penetration testing is acceptable and may be preferred where proposed, but proposers should clearly state their assumed testing approach, qualifications, scope, and whether the service is included in base pricing or separately identified. Wayne RESA reserves the right to approve the final security testing plan.

Q.81. Please provide or confirm the location of the complete Attachment A Pricing Schedule and advise whether any supplemental pricing narrative or assumptions are permitted outside Tables A and B.

A.81. Proposers should use the Attachment A Pricing Schedule included with the RFP documents and any revisions issued by addendum. Supplemental pricing narrative, assumptions, exclusions, and clarifications are permitted where they help explain the proposer's pricing, provided they do not conflict with the required pricing tables or change the proposer's obligation to complete all required pricing information.

Q.82. Please confirm the authoritative version/date of the CoPro+ Contract Terms and Conditions applicable to this RFP and whether reasonable redlines/exceptions are evaluated qualitatively or reduce points automatically.

A.82. The authoritative contract terms and conditions are those included with the RFP documents and any revisions issued by written addendum. Proposers may identify requested

33500 Van Born Road
Wayne, Michigan 48184-2497
www.RESA.net

Stacey Shaw
Purchasing Consultant
purchasing@resa.net

exceptions, redlines, or clarifications in their proposal if permitted by the RFP. Wayne RESA will review exceptions qualitatively as part of proposal evaluation and contracting; acceptance of any exception is not guaranteed and may affect Wayne RESA's assessment of risk, responsiveness, or overall value.

Q.83. Please identify the current SQL Server version/edition, .NET Framework/.NET version, MVC version, IIS/hosting versions, and any planned upgrades that the selected contractor must accommodate.

A.83. Detailed current-version information for SQL Server, .NET, MVC, IIS, hosting components, and any planned upgrades will be provided to the selected contractor during discovery. Proposers should identify the technology assumptions used in their responses and describe any version-specific dependencies, constraints, or upgrade considerations that could affect scope, schedule, or cost.

Q.84. Please provide the quantitative response-time threshold(s), percentile measurement (for example p95/p99), expected concurrent load, and performance-test conditions Wayne RESA intends to use for acceptance.

A.84. Wayne RESA has not established final quantitative response-time thresholds, percentile measurements, concurrent-load levels, or performance-test conditions beyond the RFP requirements. Proposers should recommend measurable performance baselines and representative test workloads. Final response-time, load, percentile, and acceptance-test criteria will be established during discovery and incorporated into the approved implementation plan.

Q.85. Please define the availability measurement boundary and reporting period, treatment of planned maintenance, target RPO and RTO, and whether multi-node, multi-zone, or multi-region failover is required.

A.85. Availability measurement boundaries, planned maintenance treatment, reporting periods, and target RPO/RTO values will be confirmed during discovery and finalized with the selected contractor. Proposers should describe their recommended approach for availability measurement, monitoring, maintenance exclusions, recovery objectives, and failover design. Multi-node, multi-zone, or multi-region failover should be proposed where appropriate and clearly identified with related cost and infrastructure assumptions.

Q.86. Please clarify whether the 40 hours may be delivered virtually, how Wayne RESA expects the hours to be distributed across architecture/code/data/deployment topics, and the anticipated number and roles of participants.

A.86. The required knowledge-transfer hours may be delivered virtually unless Wayne RESA and the selected contractor agree that specific sessions should occur onsite. Wayne RESA expects knowledge transfer to address architecture, source code, data model, deployment, configuration, testing, monitoring, troubleshooting, and operational support topics. The final distribution of hours, audience size, participant roles, and schedule will be confirmed during project planning.

Q.87. Please confirm when the 90-day warranty period begins, how Wayne RESA distinguishes warranty defects/performance regressions from new enhancements or changed requirements, and whether ongoing support after the warranty is expected to be included in base pricing or priced separately.

A.87. The 90-day warranty period will begin after Wayne RESA's written acceptance of the applicable production deployment or final project deliverable, unless otherwise stated in the final contract. Warranty coverage applies to defects, performance regressions, and nonconformities in contractor-delivered work. New enhancements, changed requirements, or issues caused by unrelated existing SMART components or third-party changes are outside warranty unless otherwise agreed. Post-warranty support should be priced separately unless expressly included in the base proposal.

Q.88. Please clarify whether the 2% fee applies to all Wayne RESA purchases as well as purchases by other participating entities and define how the "lowest pricing available" requirement is applied to materially different scopes, volumes, SLAs, labor mixes, or customer-specific terms.

A.88. The 2% fee applies to all purchases made from the awarded contract. This includes Wayne RESA and all other entities that utilize the Contract. The "lowest pricing available" requirement will be evaluated in context, including materially different scopes, service levels, volumes, labor mixes, contract terms, and customer-specific requirements. Proposers should disclose any pricing conditions, exceptions, or assumptions.

Q.89. For this primarily software/API services requirement, please clarify whether recurring onsite staffing is anticipated, whether statewide regional selection reflects remote service availability or physical onsite coverage, and whether criminal background checks apply only to personnel who require physical campus access.

A.89. Wayne RESA does not anticipate recurring onsite staffing for this software/API services engagement unless specific onsite activities are agreed to in the final project plan. Statewide regional availability may be satisfied through remote service delivery where appropriate. Criminal background checks, if required, are expected to apply to personnel who require physical access to Wayne RESA or participating-agency facilities, systems, or sensitive environments, or as otherwise required by Wayne RESA policy or applicable law.

Q.90. Please clarify whether "Annual Volume" means annual contract dollar value, annual transaction/API volume, annual purchase volume, or another measure, and whether Wayne RESA will accept references performed as a major subcontractor when the proposer can document its specific scope and responsibility.

A.90. For reference purposes, "Annual Volume" should be interpreted as the annual contract or purchase volume associated with the referenced engagement, unless the proposer clearly explains a different measure. Wayne RESA will accept references performed as a major

33500 Van Born Road
Wayne, Michigan 48184-2497
www.RESA.net

Stacey Shaw
Purchasing Consultant
purchasing@resa.net

subcontractor if the proposer clearly documents its specific role, scope, responsibilities, and deliverables, and the reference can independently verify that work.

Q.91. Please identify the planned milestone-payment structure and objective acceptance criteria for Discovery/Architecture, Core Engineering, Security/Integrations, QA/Production Launch, Knowledge Transfer, and final project acceptance.

A.91. Wayne RESA expects milestone payments to align with accepted deliverables and the final negotiated project plan. Proposers should identify objective acceptance criteria for each proposed milestone, including discovery/architecture approval, core engineering completion, security/integration readiness, QA and production launch, documentation, knowledge transfer, warranty commencement, and final acceptance. Final payment structure and acceptance criteria will be established in the contract.

Q.92. REMOVED

A.92. REMOVED

Q.93. Will the current batch updates via GoAnywhere SFTP software be replaced by the new APIs (real-time/batches)?

A.93. Wayne RESA has not finalized which existing GoAnywhere/SFTP or other batch integrations will be replaced immediately versus operated in parallel with the new API layer. Current-state integrations will be reviewed during discovery, and the selected contractor will work with Wayne RESA to determine which processes should be migrated or modernized through APIs.

Q.94. Who is responsible for purchasing software/platform licenses (Contractor or WRESA)?

A.94. Wayne RESA expects to procure or make available licenses for Wayne RESA-owned infrastructure and approved platforms unless otherwise proposed and accepted. Proposers should clearly identify any contractor-provided software, API management platform, cloud service, license, subscription, or third-party tool that is required for their proposed solution and include any related costs in the appropriate pricing table.

Q.95. Is it possible to kindly request a 1- to 2-week extension for the proposal submission deadline to ensure a thorough and high-quality response?

A.95. Please refer to Addendum 1, which was posted on September 11, 2026, and included a revised/extended Proposal Due date. Proposals are now due on October 16, 2026, by 12:00pm Eastern Time.

Q.96. Is this a single-vendor or multi-vendor award?

A.96. This is a single-vendor award.

Q.97. Does the client allow the use of offshore resources for any phase of the project, including design, development, migration, or 24/7 support?

33500 Van Born Road
Wayne, Michigan 48184-2497
www.RESA.net

Stacey Shaw
Purchasing Consultant
purchasing@resa.net

A.97. Proposers should not assume use of offshore resources is permitted for any phase of the project involving Wayne RESA systems, data, source code, credentials, or protected information. Any proposed offshore resources, including design, development, testing, migration, monitoring, or support personnel, must be clearly disclosed in the proposal and are subject to Wayne RESA's prior written approval, security requirements, data-protection requirements, and applicable legal restrictions.

Q.98. If the production solution is deployed to Wayne RESA-managed infrastructure, what operational responsibilities remain with Wayne RESA versus the selected vendor, particularly regarding maintenance, monitoring, patching, backup/recovery, and the stated uptime requirements?

A.98. If the production solution is deployed to Wayne RESA-managed infrastructure, Wayne RESA will retain responsibility for the environment after the warranty period.

Q.99. What are the current limitations and challenges that you are facing?

A.99. Current limitations include reliance on scheduled SFTP batch processing, manual CSV/Excel extraction and uploads, and certain direct database-level access; the absence of a standardized external integration layer; manual and error-prone data movement; limited near-real-time synchronization; technical silos between SMART and external systems; and the need for a secure, scalable means of integrating HR/financial, cloud, document-storage, and other business systems.

Q.100. Are separate development, QA/testing, staging, and production SMART databases currently available, or is the vendor expected to provision them?

A.100. Wayne RESA will provide or coordinate access to the non-production SMART database environments necessary for development and testing. Proposers should not assume direct use of production data without Wayne RESA approval. If additional development, QA/testing, staging, or sandbox environments are recommended, proposers should identify those assumptions and any related costs in their proposal.

Q.101. How many SQL Server tables are used for API integrations, and how many stored procedures, triggers, or functions are there for business logic?

A.101. Wayne RESA has not established a final count of the SQL Server tables, stored procedures, triggers, or functions that will be involved in the API scope. The applicable objects will be identified and validated during discovery. Wayne RESA will provide the selected contractor relevant database schema, stored-procedure, business-logic, and technical information needed for the contracted work.

Q.102. Is the MVC application a monolith, modular monolith, or partially service-oriented? If it's a monolith with functional modules that call stored procedures, can the new API system use these modules through wrapper integrations, or does the entire business logic need to be migrated to the API for SMART to consume?

33500 Van Born Road
Wayne, Michigan 48184-2497
www.RESA.net

Stacey Shaw
Purchasing Consultant
purchasing@resa.net

A.102. The RFP does not characterize the existing SMART MVC application as a monolith, modular monolith, or service-oriented architecture. The selected contractor should assume that existing .NET MVC and SQL Server business logic should be leveraged where appropriate rather than automatically migrated or duplicated in the API layer. The appropriate wrapper, service, or refactoring approach will be determined during discovery based on the existing architecture and business logic.

Q.103. Should we reuse the business logic in the database as is, or move it to the API system?

A.103. Existing SMART business logic should be leveraged and reused where appropriate. Wayne RESA is not requiring wholesale migration of existing database or .NET business logic into the new API layer. The selected contractor should evaluate existing logic during discovery and recommend where reuse, abstraction, wrapping, or limited refactoring is appropriate.

Q.104. Should the vendor migrate existing SFTP/CSV integrations to APIs, or simply provide APIs alongside them?

A.104. Wayne RESA has not finalized which SFTP/CSV and other legacy integrations will be migrated immediately versus supported in parallel. The selected contractor should assess the existing integration inventory during discovery and recommend which processes should be replaced or modernized through the API layer.

Q.105. Is the API intended to become a multi-tenant platform? What constitutes a tenant? Is the platform expected to be multi-tenant for municipalities/non-profits/educational institutions?

A.105. Wayne RESA has not established a requirement that the initial API platform be implemented as a traditional multi-tenant application. The solution must, however, be scalable and support secure use by Wayne RESA and potential participating public entities under the cooperative contract. The appropriate tenancy, isolation, identity, and authorization model will be determined during discovery.

Q.106. How many different Scheduled Overnight Batches / Files are running today?

A.106. Wayne RESA has not provided a final inventory of scheduled overnight batches/files for proposal purposes. The existing batch inventory will be reviewed with the selected contractor during discovery.

Q.107. How many different manual CSV/Excel formats are uploaded today?

A.107. Wayne RESA has not established a final count of manual CSV/Excel formats for proposal purposes. Existing file-based exchanges will be inventoried and reviewed during discovery.

Q.108. What is the current Uptime of SMART? Can you share averages for the last 6 months?

A.108. Wayne RESA has not provided a historical six-month SMART uptime metric for proposal purposes. The 99.99% requirement in the RFP applies to the contractor-delivered API components within the contractor's control as further clarified in this Addendum.

Q.109. Can Phase 1 be explicitly structured as a rigid 3-week "Sprint Zero" discovery and architecture mapping phase?

A.109. Proposers may structure Phase 1 as a defined Sprint Zero-style discovery and architecture mapping phase if that approach supports the RFP objectives. Wayne RESA is not requiring a rigid three-week duration unless mutually agreed in the final project plan. Proposers should identify the proposed duration, deliverables, decision points, dependencies, and Wayne RESA participation needed for the discovery phase.

Q.110. REMOVED

A.110. REMOVED

Q.111. Are there any automated testing platforms being used today that can be leveraged to build and run the tests for this program?

A.111. Wayne RESA has not identified an existing automated testing platform that proposers should assume will be available. The selected contractor should assess existing testing capabilities during discovery and implement the automated testing framework required by the RFP.

Q.112. Do you expect to make mainly single-record transactional calls, perform high-volume bulk operations (such as complete HR roster synchronizations), or both? If you are planning for bulk syncs, what is the largest single dataset you anticipate transferring in one operation? For example, this could be the entire employee or student population.

A.112. The solution should support both transactional and bulk/integration use cases. The RFP contemplates real-time system-to-system transactions as well as HR synchronization and bulk AWS-related processing. Wayne RESA has not established the largest anticipated single dataset or final transaction-volume assumptions. Proposers should state assumptions, with final workloads confirmed during discovery.

Q.113. How many distinct external integrations or client systems will connect concurrently at go-live? Given the statewide 'piggyback' model (Section 1.4), how many participating entities do you project onboarding over the three-year term, and should the architecture be sized for that growth from day one?

A.113. Wayne RESA has not established a final number of concurrent external integrations at go-live or projected participating entities over the three-year term. Proposers should design for reasonable scalability and clearly state sizing assumptions. Final consumer counts, onboarding expectations, and scalability baselines will be confirmed during discovery.

Q.114. Do the three integration pillars — HR/Financial, AWS, and Document Storage — have materially different volume profiles? For instance, is HR expected to be low-frequency/high-volume batch, while document storage is high-frequency/low-volume? Any per-pillar guidance helps us tune throttling and prioritize build order.

33500 Van Born Road
Wayne, Michigan 48184-2497
www.RESA.net

Stacey Shaw
Purchasing Consultant
purchasing@resa.net

A.114. Wayne RESA has not established separate quantitative volume profiles for the HR/Financial, AWS, and Document Storage integration pillars. Proposers should identify any per-pillar assumptions used in architecture, throttling, capacity, and pricing. Actual data flows, synchronization frequencies, and performance requirements will be confirmed during discovery.

Q.115. If the deployment model is left to the vendor, please confirm any constraints — data residency, on-prem-only mandates for student data, or existing cloud agreements — that would limit our recommendation.

A.115. Any deployment recommendation must comply with Wayne RESA security, privacy, data-protection, and operational requirements. Wayne RESA will confirm any data residency, on-premises, cloud, or existing agreement constraints during discovery. Proposers should clearly identify assumptions related to student data, employee data, financial data, hosting location, cloud services, and secure access controls.

Q.116. If the API tier runs in the cloud while SMART's SQL Server remains on-premises, what secure connectivity exists or is expected between them (e.g., VPN, AWS Direct Connect, private link)?

A.116. Secure connectivity between any cloud-hosted API tier and Wayne RESA-hosted SMART SQL Server will be determined during discovery and must be approved by Wayne RESA before implementation. Proposers should recommend appropriate secure connectivity options, such as VPN, private connectivity, or other Wayne RESA-approved mechanisms, and identify any related infrastructure, security, latency, cost, or operational assumptions.

Q.117. For areas such as Software/Platform Licenses and Hosting/Cloud Infrastructure, are you seeking a vendor to assist with cost projections?

A.117. Yes. Proposers should identify and explain any estimated software, platform, license, hosting, cloud infrastructure, monitoring, security, or operational costs associated with their proposed solution. Wayne RESA expects these assumptions to be clearly separated from Wayne RESA-provided infrastructure or licensing so proposals can be evaluated consistently.

Q.118. For areas such as Maintenance and Updates, Standard Support - are you requesting the vendor to provide cost estimates for the support services?

A.118. No. Wayne RESA will support the API after the warranty period.

Q.119. Which SMART modules accept write/POST operations in the initial release, versus read-only? The requirement for Idempotency Keys implies transactional writes are in scope.

A.119. The RFP contemplates both data access and transactional actions, so write operations are within the potential scope. Wayne RESA has not finalized which SMART modules or endpoints will permit write/POST operations versus read-only access in the initial release. Those decisions will be made during discovery based on approved business processes, security requirements, and business rules.

33500 Van Born Road
Wayne, Michigan 48184-2497
www.RESA.net

Stacey Shaw
Purchasing Consultant
purchasing@resa.net

Q.120. Does the ERD deliverable require reverse-engineering and documenting all tables in the 3.6 TB SMART database, or only the tables and relationships exposed through the API?

A.120. The ERD deliverable is intended to document the tables, entities, relationships, and relevant business rules introduced, modified, or exposed through the API scope. It is not intended to require reverse-engineering and documenting every table in the entire existing SMART database unless otherwise included in the final approved scope.

Q.121. For each named integration, is the flow inbound (the third party calls the SMART API and Wayne RESA issues credentials) or outbound (the SMART API calls the third party and Wayne RESA stores the third party's credentials), or both?

A.121. Both inbound and outbound integration patterns may be required. The RFP contemplates external systems querying/posting to authorized SMART services as well as outbound webhook/event delivery. The specific direction, credentials, authentication model, and data flow for each integration will be confirmed during discovery.

Q.122. Does SMART have an existing role and permission model that the API scopes should map to, or is the scope and RBAC taxonomy to be designed from scratch? Who at Wayne RESA approves the scope catalog?

A.122. SMART has existing roles, permissions, and business rules that should be reviewed during discovery and used where appropriate to inform API scopes and role-based access controls. The selected contractor should not assume that the API scope and RBAC model will be designed entirely from scratch; however, the final API scope catalog and access model will be validated and approved by Wayne RESA.

Q.123. Does the 80% code coverage requirement apply only to newly written API code, or does it extend to existing SMART .NET application code that the API interacts with?

A.123. The 80% code coverage requirement applies to newly developed API code and contractor-delivered components within the project scope. It is not intended to require retroactive test coverage across the entire existing SMART .NET application unless existing code is modified as part of the API project. Any testing requirements for modified existing code should be identified during discovery and agreed to as part of the implementation plan.

Q.124. Is disaster recovery scope limited to the API layer, or does it include DR for the SMART SQL Server database itself? Has Wayne RESA already defined target RPO and RTO values?

A.124. Disaster recovery requirements for this engagement are intended to apply to the contractor-delivered API layer and related deployment components, not to require the contractor to redesign disaster recovery for the entire existing SMART SQL Server database unless expressly included in the final scope. Wayne RESA will confirm any target RPO and RTO values during discovery. Proposers should identify DR assumptions, dependencies, and recommended approach in their proposals.

33500 Van Born Road
Wayne, Michigan 48184-2497
www.RESA.net

Stacey Shaw
Purchasing Consultant
purchasing@resa.net

Q.125. Please confirm that the 90-day warranty covers defects in contractor-delivered code and excludes defects originating in the existing SMART application or database, enhancement requests raised after acceptance, and breaking changes made by third-party platforms.

A.125. The 90-day warranty is intended to cover defects, performance regressions, and nonconformities in contractor-delivered code, configuration, documentation, and deployment artifacts accepted under the project. It does not include unrelated defects originating in the existing SMART application or database, new enhancement requests after acceptance, or breaking changes introduced by third-party platforms unless those issues are caused by contractor work or expressly included in the contracted scope.

Q.126. Does Wayne RESA expect a firm fixed price for the SMART API project, a time-and-materials rate card for cooperative use, or both? What do Table A and Table B in Attachment A each represent?

A.126. Wayne RESA expects proposers to provide pricing responsive to all applicable parts of Attachment A. Table A should reflect the proposed project/milestone implementation pricing for the SMART API work. Table B should identify recurring or one-time software, platform, licensing, hosting, cloud, or third-party costs associated with the proposed solution. If labor rates or optional services are requested elsewhere in Attachment A, proposers should provide those rates as applicable for cooperative use, future work, or scope changes. Assumptions and exclusions should be clearly stated.

Q.127. For the 3.6 TB SQL database, do you expect the API to call existing stored procedures, or should we build a new ORM/Data Access layer?

A.127. Proposers should not assume that existing stored procedures must be replaced with a new ORM/data-access layer. Existing SMART stored procedures and business logic should be leveraged where appropriate. The selected contractor should evaluate the existing data-access patterns during discovery and recommend the approach that best preserves business rules, performance, security, and maintainability.

Q.128. How should we detect data changes for webhooks? Are SQL Server features such as Change Data Capture (CDC) permitted on the live database?

A.128. The selected contractor should recommend an appropriate change-detection approach during discovery based on SMART database design, operational impact, security, and performance considerations. Wayne RESA will review and approve any proposed use of SQL Server features such as Change Data Capture, triggers, queues, polling, or other mechanisms before implementation in any production environment.

Q.129. Is WRESA open to the use of AI-assisted development tools (e.g., Cursor, Antigravity) by our engineers to accelerate code boilerplate and test generation?

A.129. Wayne RESA is open to proposers using productivity tools, including AI-assisted development tools, provided their use does not compromise Wayne RESA confidential information, student data, employee data, source code, security credentials, or other protected

information. Proposers should disclose any intended use of such tools and describe safeguards for data protection, code review, licensing, intellectual property, and security.

Q.130. For the Database Entity-Relationship Diagram (ERD), is a scripted, version-controlled format like PlantUML acceptable for cleaner visual mapping?

A.130. Yes, a scripted, version-controlled ERD format such as PlantUML is acceptable if it produces clear, readable diagrams and documentation that Wayne RESA can maintain after project completion. Proposers should also identify any tools, formats, or viewers required to use or maintain the ERD deliverable.

Q.131. What is the target CI/CD ecosystem for the final pipeline delivery (e.g., GitHub Actions, Azure DevOps, GitLab CI)?

A.131. Wayne RESA's final target CI/CD ecosystem will be confirmed during discovery. Proposers should describe the CI/CD approach, tools, repository structure, build/test automation, deployment process, and assumptions used in their proposal. The final pipeline should be maintainable by Wayne RESA and compatible with Wayne RESA-approved tools and security practices.

Q.132. For the webhook automated exponential backoff retry scheme, is a maximum retry window (e.g., 24 hours) or dead-letter queue (DLQ) requirement defined?

A.132. Wayne RESA has not defined a specific retry window or dead-letter queue requirement beyond the requirements stated in the RFP. Proposers should recommend an appropriate retry, backoff, alerting, and dead-letter handling approach for webhook delivery, including failure handling, monitoring, administrative visibility, and security considerations.

Q.133. For encryption at rest, is Transparent Data Encryption (TDE) already enabled on the SQL Server, or must we design application-level payload encryption?

A.133. Wayne RESA will confirm current SQL Server encryption configuration during discovery. Proposers should assume that encryption in transit is required and should identify any recommended encryption-at-rest, key management, payload encryption, or secrets-management approach. Application-level payload encryption should be proposed where warranted by data sensitivity, architecture, or compliance requirements.

Q.134. Does the requirement to correct deficiencies within five business days apply to all defects irrespective of severity, or will remediation timelines be based on mutually agreed severity classifications?

A.134. The five-business-day correction requirement is intended to support timely remediation of deficiencies identified during testing and acceptance. Wayne RESA expects remediation timelines to be managed based on severity, risk, business impact, and mutual agreement between Wayne RESA and the contractor. Critical security or production-impacting issues may require expedited response, while lower-severity items may be scheduled through the project issue-resolution process.

Q.135. Please specify the required log-retention period, audit-record retention, SIEM/monitoring platform, alerting requirements, and whether logs must be integrated with Wayne RESA's existing security operations environment.

A.135. Specific log-retention periods, SIEM/monitoring integrations, alert thresholds, and audit-record requirements will be confirmed during discovery. Proposers should recommend logging, auditability, monitoring, alerting, retention, and security-operations integration practices appropriate for an enterprise API handling sensitive data. Any proposed tooling, licensing, storage, or operational assumptions should be clearly identified in the proposal.

Q.136. Must the initial technical architecture support multiple participating entities through multi-tenancy, tenant-specific configuration, and data isolation, or will future participating entities procure separately scoped and independently deployed solutions?

A.136. Future participating entities would procure separately scoped and independently deployed solutions.

Q.137. Please specify the expected post-warranty support hours, time zone, 24x7/on-call requirements, L1/L2/L3 responsibility split, incident volumes, severity definitions, and response and resolution targets.

A.137. Wayne RESA has not finalized post-warranty support requirements. Proposers should provide optional support assumptions and pricing, including support hours, time zone, on-call availability, escalation levels, incident severity definitions, response targets, resolution targets, monitoring responsibilities, and any exclusions. Final post-warranty support terms will be established only if Wayne RESA elects to purchase those services.

Q.138. Will the RFP award include a funded purchase order for Wayne RESA's initial SMART API implementation, or will it only establish a prequalified master-agreement vendor pool from which Wayne RESA and participating agencies may subsequently request quotations?

A.138. No, Wayne RESA will not be including a funded purchase order upon contract award. The resulting contract is intended to establish awarded vendor(s) that Wayne RESA and participating agencies may use. Participating agencies are responsible for requesting quotations, confirming scope, and issuing their own purchase orders as applicable.

Q.139. Are there any manual processes, or is everything currently automated?

A.139. Yes. The RFP identifies manual CSV/Excel extractions and uploads as existing processes, along with scheduled SFTP batch processing. Addendum #2 also confirms that purchasing/order activity is currently performed manually outside SMART. The API project is intended, in part, to reduce appropriate manual and legacy integration processes.

Q.140. Do the ledger testing requirements apply to the API, or do they carry over from the ERP itself?

33500 Van Born Road
Wayne, Michigan 48184-2497
www.RESA.net

Stacey Shaw
Purchasing Consultant
purchasing@resa.net

A.140. The ledger-testing requirements apply to API functionality that exposes, invokes, modifies, or otherwise affects SMART financial/ledger processes. They are not intended to require the contractor to independently test or re-certify unrelated existing ERP accounting functionality. Testing should demonstrate that contractor-delivered API functionality preserves the results and integrity of existing SMART business logic.

Q.141. What does the current development team look like? How many developers are there? Are there specific areas of expertise within the team?

A.141. Specific SMART-team staffing and areas of expertise will be discussed with the selected contractor during discovery.

Q.142. From a workload perspective, are you managing the clustering, or are there messages queuing to prevent the API from failing? Do you have specific tools in mind, or would you like suggestions?

A.142. The RFP does not identify an existing clustering or message-queue technology that the contractor must use. The proposed API must meet the scalability, rate-limiting, webhook/retry, availability, and performance requirements in the RFP. Proposers may recommend appropriate architecture and tools, with the final approach to be reviewed and approved by Wayne RESA.

Q.143. Is there a specific programming language preferred or required for developing the API?

A.143. Wayne RESA has not mandated a specific API programming language. The existing SMART environment is based on Microsoft .NET MVC and SQL Server, and the proposed solution must integrate effectively with and remain supportable within that environment. Proposers should identify and justify the programming language, framework, and dependencies they recommend.

Q.144. Can an architecture diagram be provided to assist in understanding certain aspects of the proposal?

A.144. Wayne RESA will provide available architecture information and diagrams to the selected contractor during discovery, to the extent such materials exist and are relevant to the contracted scope. If current diagrams are incomplete or outdated, the selected contractor may be expected to validate and update architecture documentation as part of the discovery and project deliverables.

Q.145. As it pertains to purchasing and purchase orders, is there an interface? Or manual ordering?

A.145. Currently, there is manual ordering outside of SMART.

Q.146. Is the preference to have consumers able to register? Or do you prefer an administrator to approve requests?

A.146. We prefer an administrator to approve requests.

33500 Van Born Road
Wayne, Michigan 48184-2497
www.RESA.net

Stacey Shaw
Purchasing Consultant
purchasing@resa.net

Q.147. As it pertains to a monitoring and observability solution, is that part of the scope? Should suggestions be made about available solutions?

A.147. Suggestions can be made about available solutions.

Q.148. Is WRESA open to a broader platform modernization roadmap alongside the API layer, or is the scope strictly limited to the API deliverable as written?

A.148. The scope is strictly limited to the API deliverables as written.

Q.149. Has WRESA considered implementing enterprise service technologies like Salesforce's MuleSoft or Oracle's SOA in this application? Are you interested in optional components such as these to enhance security around the API?

A.149. No, Wayne RESA is not interested in optional components.

Q.150. Please provide additional information regarding the backend processes running for the processing of files and the objective. What kind of data will be uploaded, and how is that accomplished?

A.150. The current integration environment includes scheduled overnight SFTP processing using GoAnywhere, manual CSV/Excel extractions and uploads, and certain direct database-level read access. These mechanisms support data exchange between SMART and external systems. The specific files, data elements, formats, frequencies, and backend processing rules have not been fully inventoried in the RFP and will be reviewed during discovery. The API project is intended to modernize appropriate legacy exchanges through secure, standardized system-to-system integration.