Recording Direct Services In MISTAR "Service Tracker" Quick Start Guide

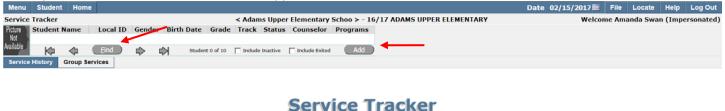
Log in to MISTAR using your Name (last name, first name), and Password.



Click Menu, Programs and Select "Service Tracker" from the list.

Menu 🚽	Date 02/15/2017	File	Locate	Help	Log Out
Analysis					
Attendance	Service Tracker				
Behavior					
Enrollment					
Marks					
Programs					
Schedule					
School					

*The system defaults to the Service Tracker Application Screen.



Please select a Student

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The Find button takes you to your caseload. The Add button lets you find students not listed on your caseload. To select a student from your caseload, click on their Student/Local ID.

Menu	Student	Home														Da	te 02/15	/2017 📖	File	Locate	Help	Log Out
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Sen	vice:			•	10 student	;																

When you select a student, you will be taken to the Service History Screen. The screen lists the students demographic and active special education placemetn information. From this screen you can View, Add, Edit, Delete, Copy and Filter the student's Service information.

Menu Student He	ome								Date	02/15/2017 🎫	File	Locate	Help	Log Out
Service Tracker			< Adams	Upper Element	tary Schoo > -	16/17 AD	AMS UPPER ELEMENTA	RY		Welco	ne Am	anda Swa	n (Impe	ersonated)
Student Name		Local ID Gend	er Birth Date G	rade Track			Status Counselor	Programs						
Service History	Find	tip Tip Student	1 of 10 🗌 Include Inc	active 🗌 Include Ex	ited 🖀 📃	Add								
• Service History	Placements:													
Monthly History	Dates	Type/Service	Location/Provider	Service Time										
X	09/06/2016	Primary 140-Emotionally Impaired	Adams Elementary Swan, Amanda	21.12 Hours per Week										
	09/06/2016		Adams Elementary Lyon, Wendy	0.00 Hours per Week										
1	• Service	History												
[Monthly 	History												

Click the + Service History button to view all the services you have saved for the student in the current school year (if any). Services with a Status of "Open" are not complete. Completed services will have a status of either "Ready to Bill" (which means you have completed the service, but RESA has not yet billed it), or "Billed" (which means the service was both completed and billed).

Recording a Service

To record a service for the student, click on the + Next to Service History and click the "Add" button.

Service History		
Add Ait Delete Copy	Filter	Filtered By Year: 2017, Practitioner: Swan, Amanda
		No services available for selected filter.
Monthly History		

Edit Service Screen

There are five basic steps to entering a service: 1) Enter the Service Date, 2) Select the student's Presenting Problem, 3)Select the Procedure Code, 4) Enter a Service Note, 5) Click on Submit.

Two additional steps may be required, depending upon the procedure code you select: 1) Treatment Response and 2) Service Start and End times.

Service Date

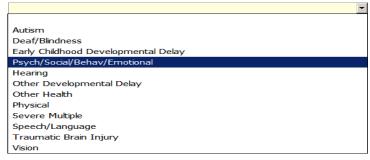
On the Record Service screen (shown below), go to the "Service Detail" section and start by entering your Service Date. You can either type the date in the following format: 01/31/2017, OR you can use the little blue calendar icon to pull up a calendar and select your date.

02/1	15/20)17							
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Presenting Problem

When your date has been accepted, use the drop down box to select a Presenting Problem. Select the impairment or issue that your service involves. Note that his is NOT the student's 'primary disability', but rather the type of service YOU were providing. Generally, Speech Pathologists would be addressing 'Speech/Language' issues, Social Workers would be addressing 'Psych/Social/Behav/Emotional' issues and OTs, PTs and Nurses would be addressing 'Physical', 'Other Health', 'Autism' issues, etc. If more than one option might apply to your service, simply select what you consider to be the best one.

Presenting Problem: Procedure Code: TCM Code: Treatment Response: Frequency: Notes:



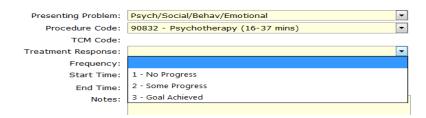
Procedure Code

Select the appropriate procedure code for the service provided from your drop-down list. When you select a procedure code, it dictates which of the other fields now require information. If a box for a particular item does not appear, it is not required.

Presenting Problem:	Psych/Social/Behav/Emotional
Procedure Code:	90832 - Psychotherapy (16-37 mins)
TCM Code:	
Treatment Response:	90832 - Psychotherapy (16-37 mins)
Frequency:	90832+90785 - Psychotherapy-Interact (16-37 mins)
Start Time:	90834 - Psychotherapy (38-52 mins)
End Time:	90834+90875 - Psychotherapy-Interact (38-52 mins)
Notes:	90846 - Family Psychotherapy w/o Student
	90847 - Family PsychoTherapy w/ Student
	90853 - Group Psychotherapy other than Family
	H0004 - Behavioral Health Counseling
	H0031 - Mental Health Eval NOT for MET/IEP
	H0031:HT - Mental Health Eval & MET

Treatment Response

If a treatment response is required for the procedure code you have selected, you must select the option that best describes the student's response for the service you are recording.



Start and End Times

If you select a procedure code for which service start and end times are required, you must complete the boxes as shown below, tabbing from box to box.

Notes

Direct services require a note that would allow the reader to 'recreate' the service that you provided. SOAP – type notes are ideal. Nurses are asked to describe the type of direct nursing service that was provided (medication administration, trach care, etc.).

Procedure Code:	90832 - Psychotherapy (16-37 mins)
TCM Code:	
Treatment Response:	▼
Frequency:	1
Start Time:	
End Time:	
Notes:	
	h.

Submit

The **Submit** button saves your service information, clears all information from the Service Detail section, and allows you to scroll down to the "Summary Detail" section to finish recording your service(s) for the month. Click the + Monthly History button. From here you can write a summary of your services for the month, and make your service "Ready to Bill".

Add Edit Delete Copy Filter Filtered By Year: 2017, Practitioner: Swan, Amanda Date Procedure Code Practitioner Status Status Status Reason Date Procedure Code Practitioner Status Status Reason
🔍 🗋 01/31/2017 T2023 - Designated Case Management Swan, Amanda 🛛 🛛 Open

Monthly History

Edit Summary Screen

To complete the Summary section:

1) Select the month you are finishing up (select the month you wish to finish up by clicking on the row. The highlighted row is the "selected" month, you can move to the next step by clicking the Edit button or by double clicking on the selected/highlighted row.

2) Type a note in the Note field that describes the services you provided during the month.

3) Click on the "Submit" button to save your note (you are returned to the Service History Screen. From here you will need to select the month you wish to mark "Ready to Bill".

4) Click on the "Ready to Bill" button

5) Click on the OK button when you get the pop-up box.

This completes the billing process!

Service History	Placements:											
Monthly History	Dates	Type/Service	Location/Provider	Service Time								
	09/06/2016	Primary 140-Emotionally Impaired	Adams Elementar Swan, Amanda	y 21.12 Hours per Week								
	09/06/2016	Supporting 310-School Social Work	Adams Elementar Lyon, Wendy	Y 0.00 Hours per Week								
	Service	History		Confirmation								
	Add	Edit Delete Copy	Filter	2 This will mark all open services within the given month as "Ready To Bill".								
	Date	Procedure Code		Press OK to continue or Cancel to guit.								
	Q 01/31/	2017 T2023 - Designated C	ase Management									
				OK Cancel								
	Monthly History											
	Edit Ready To Bill Filtered By Year: 2017, Practitioner: Swan, Amanda											
	Month	Practitioner Signed	Status Mo	nthly Summary Details								
	D January 2017	Swan, 02/15/20 Amanda	17 Open	actitioner Signature: Amanda Swan actitioner Sign Date: 02/15/2017								
				Billing Status: Open								

Completing OPEN Services:

If you notice on the Service History screen that a student has a service with a status of "Open", you need to complete your monthly summary note and make the service status "Ready to Bill". To do this, click on the + **Monthly History** button.

Add Edit Delete Copy Filter Filt	iltered By Vea				
	intered by red	r: 2017	, Prac	titioner	: Swan, Amanda
Date Procedure Code Pr	Practitioner	Start	End	Status	Status Reason
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Monthly History

Then, on the Monthly History screen, click on the Summary Date link for the month that had the Open service (in this case we would click on January 2017).

Service Hi	istory							
Add Ed	lit Delete	Сору	Eilter	Filtered By Yea	nr: 2017	, Prae	ctitioner	: Swan, Amanda
Date	Procedure Co	de		Practitioner	Start	End	Status	Status Reason
🔍 🗋 01/31/20	17 T2023 - Desigi	nated Cas	e Managem	ent Swan, Amanda			Open	
Monthly H	listory							
Edit	Ready To Bill	Eilter	Filtere	ed By Year: 2017,	Practiti	ioner:	: Swan, A	manda
Month	Practitioner	Signed	Status					
January 201	7 Swan, Amanda		Open					

This takes us to the Edit Summary section where we can enter our note(s) in the Monthly Progress Note field and Submit/save the monthly note.

Service	History							
Add	Edit Delete	Сору	<u>F</u> ilter	Filtered By Ye	ar: 201	7, Practition	er: Swan, Amanda	
Date	Procedur	re Code		Practitioner	Start	End State	is Status Reason	
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Monthly	y History							
Edit	Ready To Bi	ll <u>F</u> ilte	r Filter	d By Year: 2017,	Practit	tioner: Swan	, Amanda	
			_					
Month	Practitioner	Signed	Status	Monthly Summar	v Detai	ls		
		Signed	Status	Practitioner Signat				
January 2017	Swan, Amanda	02/15/2017	Open	Practitioner Sign D				
LOIN	741101100			Billing Sta				
				billing Sta	us. 0	Jen		
				deathly December N		1/0/2017	t mailed the invitations for	the uncoming ICD marking. The invitation was wailed to the term marking a
			I	Monthly Progress N				the upcoming IEP meeting. The invitation was mailed to the team members a the upcoming meeting by reviewing the student's current IEP goals. On

The submit returns you to the Service History Screen, select the month you wish to wrap up and click "Ready to Bill". To mark a given months services "Ready to Bill" you must click OK.



Note to Limited Licensed Speech Pathologists/TSLI's, OT and PT Assistants, Limited Licensed Social Workers and Psychologists:

You have some additional steps that must be taken to complete the process. When you click on the 'Ready to Bill' button and click on OK, the following message will appear:

Supervisor Signature Required Warning:

Procedure Code:			TCM Code:	
Treatment Response:	Microso	ft Internet Explorer 🛛 🔀	Frequency:	
Start Time: Notes:		A Supervisor Signature and Date Signed are required.	End Time:	
3	Save	ОК		Delete

Click on the OK button, and then drop down the "Supervisor Type" box as shown below. Select Faculty from a drop down list of ALL faculty in your district OR select "Other", which will allow you to type your Supervisor's name and the date your services were reviewed/approved.

If you have Medicaid policy questions, or if you need assistance with recording services, please don't hesitate to contact the Medicaid Reimbursement Office at Wayne RESA:

Leanne Smith at 734-334-1464 – Email: <u>smithle@resa.net</u> Tia Williams at 734-334-1397 – Email: <u>williat@resa.net</u>